

Hello World

Epic's enterprise communication services application

Hello World helps organizations keep patients, EpicCare Link users, health plan members, and other populations, such as guarantors and prospective patients, engaged by delivering important information across multiple channels.

What it enables

Engage the right audience

Reach patients, members, caregivers, and prospects with relevant messages.

Communicate across channels

Use SMS, email, and in-app messages to meet people where they are.

Deliver timely, important information

Share reminders, updates, and alerts that drive action and outcomes.

Drive engagement and results

Improve communication effectiveness and support better patient experiences.

How we can help



Set up SMS campaigns

Design, build, and launch SMS campaigns that connect and convert.



Set up email campaigns

Create, personalize, and deliver email campaigns that drive engagement.